



TUFFSKIN SURFACE PROTECTION LLC
LIMITED 5 YEAR WARRANTY
for IN-ROOM HOTEL PROJECTS

TuffSkin Surface Protection LLC warrants TuffSkin products for a period of 5 years from the date of installation by authorized TuffSkin representatives. This warranty specifically covers product against yellowing, blistering, bubbling, or delaminating from the protected surface. The 5 year period also extends to the protected surface for any etching and staining. TuffSkin's interactive adhesive system and proprietary installation system does not peel. Warranty does not cover intentional peeling of product. TuffSkin can be scratched. Warranty does not cover scratching either intentional or unintentional.

TuffSkin is warranted to protect surfaces from all chemical, acid, and alkaline etching, including staining from wine, soda, fruit juices, and other liquids. Protected surfaces will not stain or etch for as long as TuffSkin product is installed on surface.

In the event the product is found to be defective under this warranty, TuffSkin Surface Protection, LLC will remove the defective film and replace it with new TuffSkin at no charge. For jobs located outside current installer territories, the customer may be responsible for travel and lodging expenses. Liability for loss or damage due to TuffSkin products is limited to the cost of the product sold.

IMPORTANT PRODUCT INFORMATION

TuffSkin is a surface protection system designed to *maintain* the beautiful look of calcium based stone and other smooth countertop surfaces. TuffSkin's industrial strength scratch-resistant coating is designed to resist normal surface abrasions. However, this warranty does not cover scratching or if the product is subjected to improper care or abuse, such as cutting or acts of vandalism. Normal replacement times will be determined by the client's use and care. The use of cutting boards and placemats where appropriate is strongly suggested.

TuffSkin greatly reduces stain marks and chips by absorbing shocks. This benefit cannot be quantified. Impacts vary depending on weight and force of impact. This benefit remains for as long as TuffSkin is installed on customer's countertops. Typically, hotel room installations will last 5 to 7 years, restaurant tables 3 years, busy bar tops 1 year, restaurant and lobby bars 3 to 5 years and residential kitchens 3 to 6 years. These are estimates not warranties, as longevity is directly related to use and wear and tear. Customers make the decision to replace based on wear and tear and scratches that occur over time. TuffSkin is designed to be removed and replaced as needed. It is a better way to maintain counter surfaces.

TuffSkin

SURFACE PROTECTION

TuffSkin may be cleaned with common countertop or glass cleaning solutions, including ammonia-based products. Abrasive type cleaning agents (scrubs, powders, etc.) and bristle brushes, which would scratch the film, must NOT be used and will not be covered under the warranty. Synthetic sponges, squeegees, or soft cloths should be used with the cleaning solution. Using a dry microfiber towel for final polish is highly recommended.

This warranty is provided to the original purchaser and is non-transferable.

Contact TuffSkin Surface Protection LLC at www.tuffskinprotection.com for claims or questions. **A copy of your invoice is required with any warranty claim.**

Authorized TuffSkin Dealer _____

Hotel Name:

Customer Name:

Phone:

Title:

Company:

Address:

City:

State:

Zip:

Product: _____ Surface Type: _____

Roll numbers: _____

Installation date: _____ Sq ft: _____

Client Approval: _____ Date: _____

TuffSkin Surface Protection Acceptance: _____ Date: _____