



# MANUFACTURER'S LIMITED WARRANTY

## Residential 2 Years

TuffSkin is a surface protection system designed to maintain the beautiful look of calcium-based stones and other smooth counter top surfaces. It will require replacing in time. Hotel room installations will last five years, restaurant tables three years, busy bar tops one year. These are estimates not warranties. Longevity is directly related to use and wear and tear.

TuffSkin Surface Protection LLC., warrants TuffSkin products for a period of **2 years from the date of installation**, when installed by authorized certified TuffSkin installers.

TuffSkin is warrantied to protect approved surfaces from all chemical acid and alkaline etching; including staining from wine, soda, fruit juices, and other liquids. It will maintain its distortion free appearance without discoloration. Protected surfaces will not stain or etch for as long as TuffSkin product is installed on surface.

TuffSkin is warrantied not to blister, bubble or delaminate from the protected approved surface. TuffSkin's interactive adhesive system and proprietary installation system does not peel. Warranty does not cover intentional peeling of product.

TuffSkin's industrial strength scratch-resistant coating is designed to resist normal surface abrasions. However, this warranty is null and void if the product is subjected to improper care or abuse such as cutting or other acts of vandalism. (All products can be scratched including TuffSkin. Normal replacement times will be determined by the client's use and care.)

TuffSkin may be washed with common counter top washing solutions, including ammonia-based products. Abrasive type cleaning agents (powders etc.,) and bristle brushes, which would scratch the film, must NOT be used and will void the warranty. Synthetic sponges, squeegees, or soft cloths should be used with the cleaning solution. Using a microfiber towel is highly recommended.

In the event the product is found to be defective under this warranty, TuffSkin Surface Protection LLC will remove the defective film and replace it with new TuffSkin at no charge. For jobs located

# TuffSkin

SURFACE PROTECTION

outside current installer territories, the customer may be responsible for travel and lodging expenses.

Contact TuffSkin Surface Protection LLC for claims or questions. Liability for loss or damage due to TuffSkin products is limited to the cost of the product sold. Keep your invoice and submit it with any warranty claims. This warranty is provided to the original purchaser and is non-transferable.

Authorized TuffSkin Dealer \_\_\_\_\_

Hotel Name:

Customer Name:

Phone:

Title:

Company:

Address:

City:

State:

Zip:

Product: \_\_\_\_\_ Surface Type: \_\_\_\_\_

Roll numbers: \_\_\_\_\_

Installation date: \_\_\_\_\_ Sq ft: \_\_\_\_\_

Client Approval: \_\_\_\_\_ Date: \_\_\_\_\_

TuffSkin Surface Protection Acceptance: \_\_\_\_\_ Date: \_\_\_\_\_